



Return To Work Coordinator Services

We aim to make the complexities of injury management and the return to work process less challenging for employers and employees. Combining allied health industry expertise and experience with innovative technology solutions, we ensure workers are returned to work efficiently, responsibly and sustainably.

Our Return to Work Coordinators represent organisations to support their workers who have sustained an injury and co-ordinate the associated engagement of doctors, insurers and treating professionals. We work seamlessly with human resources, payroll and employees to deliver commercially driven strategies that achieve positive return to work outcomes.

Partnering with a Return to Work Coordinator:

- **Saves time**, allowing you to focus on your core business.
- **Reduces strain** on internal resources.
- **Saves money** - outsourcing saves on recruitment, onboarding and skills development costs.
- **Optimises** employee Return to Work **outcomes** through expert, professional service and support.
- **Removes the frustration** of managing Workers Compensation claims internally by outsourcing claims management functions.
- **Develops efficiencies** within your internal Return to Work process.
- **Protects** a claims' progress and knowledge of internal Return to Work procedures in the case of internal staff turnover.

How We Help Employers

- Our **engaged Return to Work Coordinator (RTW)** services are scaled to meet your business needs.
- Altius Group **assists** organisations of all sizes across a **range of industries** from local businesses to national companies.
- We **tailor** our services to **enhance** your current Return to Work structure.
- Site visits, **clear** and regular **communication**, claims management administration, RTW management and development of RTW Plans – are all part of our service.
- Our engaged RTW Coordinator service includes monthly reporting summaries for national **control and visibility**.
- Altius Group provides case management **expertise** for all compensable and non-compensable matters and strategic claims reviews at an agreed frequency.
- Our clients have the option of using a **technology** platform to provide real-time reporting and visibility of actions, injury statistics and documentation.

Developing Return to Work Programs to Meet Regulatory Requirements

We work with employers to develop Return to Work Programs that comply with the latest regulatory requirements. This includes outlining the Engaged Return to Work Coordinator's role in recovery at work planning and managing workers with a work related injury or illness, including how they:

- Compile the initial notification information.
- Coordinate the worker's recovery at work, including identifying suitable work.
- Prepare, monitor and review a worker's recover at work plan.
- Liaise with the worker's support team.
- Support the redeployment of workers (internally or externally) into suitable work when they cannot return to their pre-injury and pre-illness? duties.
- Keep confidential case notes and records in line with laws and guidelines.
- Implement the RTW program.
- Keep injury and recover at work statistics.
- Promote the health benefits of good work.
- Contribute to the improvement of relevant policies and systems.

Adaptable to Your Needs

Altius Group offers optional integration of risk management services including Work Health and Safety compliance and management functions, Employee Assistance Program and Rehabilitation Provider services for cohesive end-to-end support.

Our consultants engage with you to structure a Return to Work Coordinator Service to your organisation, with a number of service scales offered including fee-for-service models, where organisations only pay for the services used.

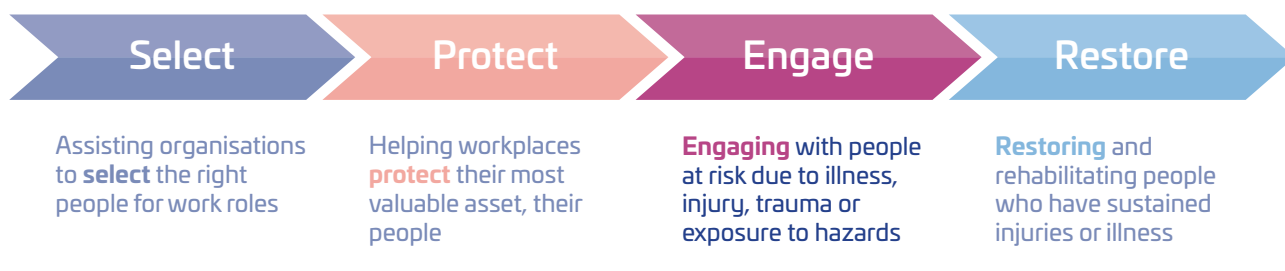
Experience and Understanding

Altius Group understands the importance of supporting employees, who have experienced psychological or physical injuries, to return to work and resume a full and productive life.

Bringing together the best of industry experience, professional training and creative problem solving, our consultants assist employees to overcome a range of challenges impacting on their transition back to work.

A Professional Team Approach

Our allied health professionals are allocated cases to correspond with their expertise to ensure safe and timely outcomes. We are well versed in relevant legislation and best practice guidelines to ensure all stakeholders are consulted and considered in the Return to Work process. Intervention is proactive, goal-focused and cost-effective.



Get in touch with us:

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